

Critical Incident Associates

Presents

Workplace Violence 101



*“The traveling workshop that has brought insight to thousands...
...Designed to address and prevent violence from within...
By someone who has first-hand experience in crisis resolution”*

Workplace Violence 101 is a half-day workshop designed to instill awareness of the deadly phenomenon of workplace violence. It provides participants with the awareness and tools necessary to properly address acts or threats of violence and to deal with them appropriately.

By the end of the workshop, attendees will be able to establish or enhance violence prevention efforts within your organization. They will be able to recognize, identify and eliminate organizational risk factors that have contributed to violence in other organizations. They will learn the warning signs of impending violence. And will be able to assess threats allowing them to take an intelligent course of action appropriate to the circumstances. In doing so, employee safety is enhanced and organizational liability can be significantly reduced.

Your managers and supervisors will become valuable problem solvers - part of the solution to workplace violence and not part of the problem. Your workplace will become the peaceful and productive environment that you would expect it to be.

Trainer, Larry J. Chavez, B.A., M.P.A., has been featured on:

- A&E Channel's "Investigative Reports Special on Workplace Violence"
- Fox News "O'Reilly Factor"
- ABC News – Various articles
- MSNBC
- Wall Street Journal's CareerJournal.com – Feature: “*Defusing Violence*”
- Washington Post
- Christian Science Monitor
- Human Resource Executive Magazine (Exclusive, November 2002)
- HR Magazine (Cover story, November 2002)

The course has fulfilled the training requirements for a number of Federal, State and Local agencies of government as well as organizations in the private sector.

WHO WOULD BENEFIT FROM THIS WORKSHOP?

Policy Makers, Threat Assessment Teams, Executives, Managers, Supervisors, Human Resource Staff, Security Professionals, Risk Management Staff, EAP Professionals, Safety Staff, Union Personnel, Line Level Employees, Facilities Managers, Crime Prevention Organizations, School Officials, Background Investigators.

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WORKSHOP HIGHLIGHTS

- Overview of the workplace violence problem
- A separate and special focus on *internal violence*
- Actual news headlines are used to teach issue-recognition and hands-on analysis
- The many definitions of Workplace Violence
- New! Incidence and Statistics – the most “USABLE” stats to date
- Where it occurs, some shocking surprises - victims beyond the workplace
- New! Domestic violence, a much-ignored threat and what to do about it
- New! Gangs in the workplace, a silent undercurrent
- New! The workplace “Killer” – the most recent profile
- Early warning signs – a perspective on their value
- Organizational factors contributing to violence and how to eliminate them
- Violence “triggering” events
- Actual case studies are used to illustrate points
- New! The 10-point Workplace Violence Prevention Plan™
- New! The 5-point Competency Model for Managers & Supervisors™
- New! The 10-point Threat Assessment Model™
- Mistakes others have made and how to avoid them
- A discussion of “best” and “worst” case scenarios
- Duties and responsibilities of Managers and Supervisors
- **IMPORTANT:** The presentation can be custom structured to include your organizational policies, procedures and efforts on workplace violence prevention so as to address your organizational needs
- Your important “What if” questions answered directly by an experienced crisis communicator

PRESENTER

Larry J. Chavez, B.A., M.P.A., is a nationally recognized expert on workplace violence and crisis communication. Through his *Workplace Violence 101* traveling workshop, he specializes in training managers, supervisors and employees to deal with, and prevent, violence within their organizations. A retired 31-year law enforcement veteran and former senior hostage negotiator, he has authored many articles on workplace violence and has been called upon for his expertise by such media organizations as the Wall Street Journal’s CareerJournal.com, ABC News, Fox News, MSNBC and the Christian Science Monitor. In 1999, he honored an invitation to make a presentation before the United Nations World Health Organization Symposium on Violence and Health on the subject of *Workplace Violence, The American Experience*. That same year, he made a presentation before the Royal Canadian Mounted Police.

Among Larry’s clients are the U.S. State Department, NASA Kennedy Space Center, US Departments of Defense, Veterans Affairs, Agriculture, Postal Inspectors Service as well as a number of state and local agencies of government. He has also taught extensively for the private sector.

CONTACT FOR FURTHER INFORMATION

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